



Land Rover Series One Club

Terms and Conditions for Sale of Goods

1. Introduction

These terms and conditions govern the sale of goods by Land Rover Series One Club (“we”, “us”, “our”) to you, the customer (“you”, “your”).

By placing an order through our website (or by telephone / email), you agree to be bound by these terms in full.

Please read these terms carefully before ordering.

2. Definitions

“Distance Contract” means a contract concluded by means of distance communication (for example, online).

“Business Day” means any day other than a Saturday, Sunday or public holiday in England.

“VAT” refers to value added tax as imposed under the UK VAT Act 1994 and related regulations.

3. Order Acceptance

All orders are subject to availability and acceptance by us.

We will confirm acceptance of your order and the contract details in an order confirmation email.

A binding contract is formed when we send that confirmation; if we cannot accept your order, we will inform you and refund any payment made.

4. Prices and VAT

All prices on the website are shown in GBP (£) and exclude the standard UK VAT rate of 20%. This is added at checkout when VAT is required to be added, for UK customers.

5. Payment

Payment must be made in full before dispatch via the methods displayed on our website.

We use secure payment gateways and do not store your payment details.

You warrant that the card or account used is yours or that you have full authorization to use it.

6. Delivery

We aim to dispatch all in-stock items within two Business Days of order confirmation.

Risk in the Goods passes to you upon delivery. Title passes once we have received full payment.

6.1 International Shipping and Customs Duties

We ship to multiple international destinations and provide estimated shipping rates at checkout, but actual costs may vary based on carrier, weight, size and destination.

You are responsible for any import duties, taxes, customs clearance fees or other charges levied by your country's customs authorities.

We recommend checking your country's import regulations and duty rates before placing an order.

7. Returns, Cancellation and Refunds

7.1 Your Right to Cancel

Under the Consumer Contracts Regulations you have 14 days from the day after delivery to cancel a Distance Contract without cause.

To exercise this right, you must notify us in writing within the cancellation period.

You will then have a further 14 days to return the Goods to us.

7.2 Return Conditions

Goods must be unused, uninstalled, in their original packaging and with all accessories and documentation.

Custom-made or bespoke parts are exempt from the right to cancel.

Return shipping costs are your responsibility unless the Goods are faulty or we sent the wrong item.

7.3 Refunds

We will process refunds within 14 Business Days of receiving the returned Goods or proof of return.

Refunds exclude original delivery charges unless Goods are faulty or wrongly supplied.

We may deduct an amount from the refund to account for any diminished value caused by handling beyond what is necessary to establish the nature, characteristics and functioning of the Goods.

8. Warranty and Liability

Nothing in these terms excludes or limits our liability for death or personal injury caused by our negligence, fraud or any other liability which cannot be excluded by law.

Subject to the above, our total liability is limited to the purchase price of the Goods.

9. Intellectual Property

All trademarks, design rights and other intellectual property in the Goods and associated materials remain our or the manufacturer's property.

You may not reproduce or use such intellectual property without our or the manufacturer's prior written consent.

10. Governing Law and Jurisdiction

These terms are governed by the laws of England and Wales.

Any dispute shall be subject to the exclusive jurisdiction of the English courts.

11. Parts Compatibility and Professional Fitment Disclaimer

The parts offered are designed for specific Land Rover models and years; compatibility depends on vehicle specification, production date and factory options.

We strongly recommend consulting your vehicle's handbook or a qualified technician to verify part compatibility before purchase. Manufacturer part numbers (primarily Rover) are used for reference only and parts supplied may be remanufactured or replacement items, as indicated on our website.

Fitment of many safety critical parts should be carried out by a professional mechanic to ensure safety and proper functioning.